



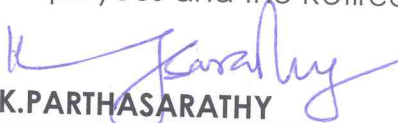
| | |
|---|---|
| From INDIAN OVERSEAS BANK Personnel Admn. Department Welfare Section Central Office 763, Anna Salai, Chennai 600 002. | To All Indian Branches / Regional Offices/ Zonal offices/Other offices |
| ----- TRANSIENT SERIES (File: 7 F) Circular No. 98 of 2016-2017 Dated 30.12.2016 ----- | |

Staff : Welfare
New Medical Insurance Scheme-Employees/Retirees

Further to our various Circulars on New Medical Insurance Scheme, we are furnishing the following Contact details of the TPA (MDIndia) to enable our Employees/retirees to contact them and resolve the issues in settling the cashless hospitalisation and Medical Bill claims etc.

| Name/Address | Email ID | Mobile/Tollfree/ Landline numbers | Designation |
|--------------------------------------|--|--|---------------------|
| Exclusive IBA Help line | iba@mdindia.com | 1800 233 5690 | |
| General & Claim Enquiry Help line | customercare@mdindia.com | 1800 233 1166 | |
| Cashless Enquiry Help line | customercare@mdindia.com | 1800 233 4505 | |
| IDcard/claims/cashless | iob-chennai@mdindia.com | 044-24364205 | Executive |
| Customer Care | iob-chennai@mdindia.com | 044-24364206 | Executive |
| Customer care 1 | iob-chennai@mdindia.com | 9884080198 | Executive |
| IOB Help desk @ Central office | iob-chennai@mdindia.com | 93807 5430/ 044-71729988 | Sr.Executive |
| Branch In Charge | bjayakumar@mdindia.com | 93821 83602 | Branch In charge |
| Website | www.mdindiaonline.com | | |

We advise all the Branches/RO/ZOs to bring this to the notice of all the employees and the Retirees.


K.PARTHASARATHY
(GENERAL MANAGER)

