

**Retirees NMIS-2023-24 - Policy No.s and TPA details:**

**Indian Overseas Bank**

**National Insurance Co Ltd. – M/s Health Insurance TPA**

<b><u>BASE POLICY ALONE - NO TOP UP OPTED:</u></b>	
Policy No.251100502310000309	Base With Domiciliary
Policy No.251100502310000312	Base Without Domiciliary

<b><u>BASE POLICY + TOP UP - With Out Domiciliary: COMBO:</u></b>	
Policy No.251100502310000315	Combo Base Without Domiciliary
Policy No.251100502310000318	Top Up Without Domiciliary

<b><u>BASE POLICY + TOP UP - With Domiciliary: COMBO:</u></b>	
Policy No.251100502310000314	Combo Base With Domiciliary
Policy No.251100502310000317	Top Up With Domiciliary

**Email ids:**

- 1) [customerservice@hitpa.co.in](mailto:customerservice@hitpa.co.in)
- 2) [iob@hitpa.co.in](mailto:iob@hitpa.co.in)

**TPA Help Desk at Central Office – 044 - 2851 9674**

Toll Free no. Customer Support and General Intimation:

Toll Free 18001023600 & 18001803600 (For Claim status enquiry only)

**Region wise SPOC details:**

1. Tamilnadu, Kerala	<b>Mr.Vimal Raj – 96673 92273</b>
2. Andhrapradesh, Telangana	<b>Mr.Praveen – 84484 83117</b>
3. Karnataka	<b>Mr. Rohit – 84483 99486</b>
4. Mumbai	<b>Mr.Gaurav – 93192 97316</b>
5. Delhi	<b>Mr.Kuldeep – 97739 81488</b>
6. Kolkatta	<b>Mr.Biswadip – 98103 06855</b>

**HITPA - Chennai Branch Address:** 2<sup>nd</sup> Floor, National Insurance Building, Opp to Bar Council of Tamilnadu & Puducherry, No 224, NSC Bose Road, George Town, Chennai – 600001

**Contact Persons - Matrix:**

1) Mr. Vimal Raj V - Senior Executive - 96673 92273 - vimalraj.v@hitpa.co.in
2) Mr. Aswin Kumar - Asst Manager - 84484 91425 - aswin.kumar@hitpa.co.in
3) Mr. Anakala Narasimha - Deputy Manager- 73030 99270 - Anakala.narasimha@hitpa.co.in

**Mobile APP:**

**HITPA Insight APP → Corporate Login**

**Credentials for Retirees:**

**Login id : IOBRxxxxx**

**Password : IOBRxxxxx**

**(xxxxx- denotes Roll No.)**

**WEBSITE:**

**[www.hitpa.co.in](http://www.hitpa.co.in)**

**For downloading e-card from website:**

**<https://hitpa.co.in/IOB.html> → Choose applicable Policy → ENTER Roll No. → Submit - Download e-cards.**

**NOTE: (For COMBO Policies, No separate e-cards for TOPUP Policies)**

**Claim documents to be sent to:**

**(Kindly Mention TPA name alone and do not mention PAD Welfare section for claim documents)**

Indian Overseas Bank,

Central Office

**(Insurance Help desk - HITPA)**

Main building, First floor,

763, Anna Salai,

Chennai – 600002.